## BONUS. NEW YEAR, NEW EXPERIENCES

ENJOY AN EXPERIENCE ON US IN THE NEW YEAR WITH A \$150 RED BALLOON GIFT CARD WITH THE PURCHASE OF ANY DUCTED AIR CONDITIONING SYSTEM UNTIL 31 DECEMBER 2019.

We are booked through til Christmas!
Take advantage of this offer today to lock-in your installation in the new year.\*

## \$150 Red Balloon Gift Card

Gift vouchers can be used to purchase any of the 5000+ experiences on offer from Red Balloon, plus a range of gifts and hampers available.





Moreton Bay Cruise with Dolphin Feeding and Marine Discovery

EXCLUSIVE

Overnight City Escape with French Champagne on the Rooftop

Brisbane, QLD

★★★★

▼ 1 Night



Otto Brisbane Six Course Seafood Degustation - For 2

Brisbane, QLD

\$198

\$195

To claim or for more information: Call 07 3395 7633 or email sales@qualityac.com.au

Promotion starts 04 November 2019 and ends on 31 December 2019.



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## **TERMS & CONDITIONS**

A. Our New Year, New Experiences Promotion is only valid for the original quoted price for ducted air conditioning. Not valid for price matched or discounted price of ducted air conditioning systems.

B. Information on how to claim the offer forms part of these terms and conditions. By applying for this promotion you acknowledge you have read, understood and accept the terms and conditions set out in this document.

C. This promotion is only open to Australian residents 18+ who purchase a Quality Air ducted air conditioning system for residential from 04/11/19. For the purpose of this promotion, "purchase" is defined as fully paid with zero balance owing and proof of purchase (a valid tax invoice) must include system purchased and name of the entrant. At sole discretion of the promoter, a proof of payment (i.e. transaction receipt such as eftpos slip or bank statement) may be requested and must be supplied to substantiate payment within promotional purchase period.

D. Entrant only full name must appear on proof of purchase to verify ownership and entitlement claim. Purchases for and in the name of commercial or residential developers/developments and purchases by builders, subcontractors, installers and resellers are not eligible. Promotion only applies for existing houses. Houses under construction, split system, builders and commercial properties are not eligible. E. In the event that the promoter is unable to supply stock for entrants who have purchased a Quality Air ducted air conditioning system for residential use between 04/11/19 and 11.59pm AEST 31/12/19 and the serial number for their purchased product is inaccessible, entrants must contact the promoter prior to 5pm AEST 29/02/20. The promoter will then make alternative arrangements to assist the entrant in making a claim for the promotion at their complete discretion.

F. Purchases must be made between 04/11/19 and 11.59pm AEST on 31/12/19. Final claim forms, valid tax invoices and/or other supporting documentation as requested at the sole discretion of the promoter must be received by email on 29/02/20.

G. To claim, entrants only must fully complete and print off the claim form, requested from Quality Air and send the printed copy together with a photocopy of their purchase receipt (including model and serial number of the purchased Quality Air ducted air conditioning system) as proof of purchase (valid tax invoice) scanned and emailed to sales@qualityac.com.au with the subject line "New Year, New Experience Promotion". Claim forms must be received by 5.00pm AEST 29/02/20. At the sole discretion of the promoter, claim forms completed and/or sent in by third parties on behalf of entrants will be rejected subject to clause C. Only one (1) claim permitted per household. H. The promoter reserves the right, at any time, to verify the validity of claims and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who tampers with the claim process or who submits a claim that is not in accordance with these terms and conditions. Any claim form which is incomplete or invalid or does not comply with the terms and conditions outlined will not be accepted and will not be processed. Errors and omissions will not be accepted at the promotor's discretion. Failure by the promotor to enforce any of its rights at any stage does not constitute a waiver of those rights.

LA claim form may be subject to such follow up enquiries or investigations or security and verification checks as the promoter determines to apply in its absolute discretion. The claim form will be ineligible if the claim form and/or the original or photocopied proof of purchase (valid tax invoice) is mutilated, illegible, stolen, forged, reconstructed, altered, incomplete or tampered with in any way, or if they fail any of the promoter's security and verification checks or if the promoter in its absolute discretion determines that an entrant is not an eligible entrant or the claim form does not comply with the terms and conditions as outlined whether as a result of follow up, inquiry or investigation or otherwise. Incomplete, illegible or indecipherable claims will be deemed invalid.

J. All claims will receive a \$150 Red Balloon gift card. This gift voucher can be used to purchase any of the 5000+ experiences on offer plus a range of gifts and hampers available. They are to be redeemed online through the Red Balloon website (www.redballoon.com.au). Choose from the extensive list of experiences available and add it to cart. At checkout enter your gift card number and pin. Once the payment is confirmed, an email confirmation will be sent with your booking details. Follow email instructions to request your preferred booking dates for the experience. Gift cards are valid for three (3) years. Where the Red Balloon gift cards are not available, they will be exchanged for like products of equal or higher value.

 $\hbox{K. The promoter accepts no responsibility for late, lost or misdirected mail.} \\$ 

L. The claim form becomes the property of the promoter. The decision of the promoter on all matters pertaining to the claim form is final. No correspondence will be entered into.

M. The promoter accepts no responsibility for any tax implications that may arise from the gift. Independent financial advice should be sought.

N. No responsibility is accepted for any variation of the value of the gift.

O. The gift is not exchangeable and cannot be taken as cash.

P. Allow up to twelve (12) weeks for delivery from claim approval email notification. Q. To the extent permitted by law, the promoter, its employees, agents and contractors shall not be liable for any claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including but not limited to indirect or consequential loss or damage) as a result of, or arising out of, or in any way connected with this promotion. R. The promoter accepts no responsibility in the case an installer associated with this promotion provides any information about the promotion that is not in accordance with these terms and conditions.

S. Any cost associated with accessing the promotional website and email is the entrant's responsibility and is dependent on the internet service provider used.

T. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the promoter, the promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written discretions from a regulatory authority to modify, suspend, terminate or cancel the promotion, as appropriate.

U. The promoter collects personal information in order to conduct the promotion and will not disclose such information to third parties, and, as required, to Australian regulatory authorities. Entry is conditional on providing this information. By entering the promotion, unless otherwise advised by the entrant, each entrant consents to the information they submit with their claim being entered into our database and the promoter may use this information in any media for future promotional, marketing and publicity purposes without any further reference or payment or other compensation to the entrant. All personal details of the entrants will be stored at the office of the promoter. A request to access, update or correct any information should be directed to the promoter at their address set out below.

V. The promoter has the right to the possibility of extension on promotion. W. The promoter is Quality Air, 66 Riverside Place, Morningside QLD 4170. ABN 16 068 427 412. Telephone (07) 3395 7633.

