



DUCTED AIR CONDITIONING ADVICE

Top 10 Tips

TOP 10 TIPS

KEEP YOUR AIR CONDITIONER SET AT 24°

The recommended temperature for your air conditioning system is 24°C in the summer months and 20°C in the winter months.

These temperatures are comparative to outside temperatures in the Queensland climate and avoid having your air conditioning system working in overload in view of maintaining temperature.



QUALITY AIR

TOP 10 TIPS

START YOUR A/C EARLY IN THE MORNING

The best way to combat the heat and have your air conditioner working to its maximum efficiency is to turn it on early in the morning.

Most people believe to save money they need to wait until midday to turn the system on because it won't be running for a long amount of time when in fact, this works the opposite way.

It is more efficient to turn your system on first thing in the morning so your air conditioner can reach your desired temperature quickly rather than battle against the heat in your ceiling cavity to maintain a cool level of comfort in your home.



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TOP 10 TIPS

TURN OFF THE A/C IN UNOCCUPIED ROOMS

If a room or area is not occupied, switch the air conditioning off and close the door. This reduces the working load of your system unit helping to increase energy efficiency and save on running costs.



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TOP 10 TIPS

DRAW THE CURTAINS

Keep your curtains or blinds closed when the sun is beating in. This serves to keep the internal room temperature from rising and your air conditioner from kicking in to manage and regulate the room temperature.



QUALITY AIR

TOP 10 TIPS

WHAT DOES REVERSE-CYCLE MEAN?

Reverse-cycle ultimately means that the refrigeration cycle can be reversed in your air conditioner. Therefore you have total climate control with the convenience of cool or warm air, perfect for keeping you comfortable through both summer and winter.



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TOP 10 TIPS

GET AN ANNUAL SERVICE

A full maintenance and cleaning service from a qualified technician is recommended a minimum of every 12 months to make sure your system is running at optimum energy levels.

To book in for a service call 07 3395 7633 to arrange a time. Alternatively, send an email to sales@qualityac.com.au and we will call you back.



TOP 10 TIPS

CLEAN YOUR FILTER IN 7 STEPS

1. Undo the hinged return air grill frame fixing.
The fixing is usually a thumb screw or a sliding clip.
2. Swing the frame open and let it hang vertically.
3. Slide out the filter.
4. Vacuum the lint off the filter or wash the filter in warm water (optional).
5. Let the filter completely dry out in the sun if washed.
6. Slide the filter back into the hinged grill. Make sure you have put the filter back in the correct way with the black bead facing towards you.
7. Swing the grill back into the recess and screw up the fixing screw or slide back the clip.



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TOP 10 TIPS

WHY DOES MY SYSTEM CREATE CONDENSATION?

When the system is operating in cooling mode, the condensate water is directed to your gutter via a drain at the time of installation. When the system is running in heating mode this will create water at the outdoor condenser unit, which will run onto the ground where the unit is located.

Contact our office as leaks can occur from a number of factors:

1. The condensate trap is blocked and needs to be cleaned out (carried out by technician when servicing).
2. The filters fitted to the system are dirty and need to be cleaned.
3. The fitting and the connection have been broken and needs to be replaced (accidents caused by other trades in your roof).



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TOP 10 TIPS

ERROR CODE

If your controller has an error code call us on 07 3395 7633 and we should be able to help you out over the phone, giving step-by-step instructions to fix the error depending on the brand of system.

If this does not work and the error code remains we will book you in for a service for one of our qualified technicians to come out to your home and rectify the issue.



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TOP 10 TIPS

RESET YOUR ISOLATOR SWITCH

If your air conditioner won't turn on for unseen reasons please follow these steps which may help your system return to normal operation.

Master Reset:

1. Go to where the outdoor unit is.
2. Locate the isolator switch on the unit or on the wall beside the unit.
3. Turn the switch off and leave it off for an hour.
4. Turn the isolator switch back on.
5. Turn the unit back on from the master controller.

Still not working? Call us on 07 3395 7633 to book in for a service.



QUALITY AIR



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